

# Beldray<sup>®</sup>

Est 1872

Nobody Does It Better

## PRO

### Instruction Manual



THE **SCIENCE**  
BEHIND CLEAN



[www.beldray.com](http://www.beldray.com)

Please read all of the instructions carefully and retain for future reference.

## Safety Instructions

When using electrical appliances, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply.

Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children should be supervised to ensure that they do not play with the appliance.

Unless they are older than 8 and supervised, children should not perform cleaning or user maintenance.

This appliance is not a toy.

This appliance contains no user serviceable parts. If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the appliance and its power supply cord out of the reach of children.

Keep the appliance out of the reach of children when it is in use or when it is cooling down.

Keep the appliance and its power supply cord away from heat or sharp edges that could cause damage.

Keep the power supply cord away from any parts of the appliance that may become hot during use.

Keep the appliance away from other heat emitting appliances.

Do not immerse the appliance in water or any other liquid.

Do not expose the appliance to rain.

Do not operate the appliance with wet hands.

Do not leave the appliance unattended whilst connected to the mains power supply.

Do not remove the appliance from the mains power supply by pulling the cord; switch it off and remove the plug by hand.

Do not pull or carry the appliance by its power supply cord.

Do not use the appliance if it has been dropped or if there are visible signs of damage.

Do not use the appliance for anything other than its intended use.

Do not use any parts/accessories or adaptors other than those supplied with this appliance, as this may cause damage.

Do not use any damaged accessories.

Do not use this appliance outdoors.

Do not store the appliance in direct sunlight or in high humidity conditions.

Do not touch any sections of the appliance that may become hot during use, as this could cause injury.

Do not direct steam at people or animals.

Do not direct steam towards equipment containing electrical components, such as the interior of ovens.

Never add aromatic, alcoholic or detergent products into the appliance, as this may damage the appliance or make it unsafe for use.

Always unplug the appliance after use and before any cleaning or maintenance.

Always ensure that the appliance has cooled fully after use before performing any cleaning or maintenance or storing away.

Use of an extension cord with the appliance is not recommended.

This appliance should not be operated by means of an external timer or separate remote control system.

This appliance is intended for domestic use only. It should not be used for commercial purposes.

**Caution:** The appliance emits very hot steam; always exercise extreme caution during use.



Hot surface – do not touch the hot section or heating components of the appliance.

**Warning:** Danger of scalding.

## Dos and Don'ts

### Do:

Always hold the garment steamer by the handle.

Exercise caution when using the garment steamer, as the surface and steam head will get very hot.

Always follow the garment manufacturer's care instructions.

Allow the garment steamer to cool before removing or attaching the 2 in 1 fabric and lint brush attachment.

Always attach the 2 in 1 fabric and lint brush the right way up, making sure that the steam holes are not blocked.

### Don't:

Direct steam at people or animals.

Hold onto parts of the garment steamer that get hot during use.

Position the garment steamer too closely to the surface of the fabric or apply too much pressure, as this could cause damage to the fabric.

Refill the water tank whilst the garment steamer is switched on and plugged into the mains power supply.

Fill the water tank above the max. fill mark.

## Care and Maintenance

Before attempting any cleaning or maintenance, always unplug the garment steamer from the mains power supply and allow it to cool sufficiently (for approx. 30 minutes).

Drain any remaining water from the water tank once the garment steamer main body has cooled.

Wipe the garment steamer with a soft, damp cloth and allow to dry thoroughly.

Clean the accessories in warm, soapy water; rinse and dry thoroughly.

The garment steamer and its accessories are not suitable for dishwasher use.

Do not use harsh or abrasive cleaners or detergents.

Never immerse the garment steamer in water or any other liquid.

## Descaling the Water Tank and Accessories

If calcium deposits begin to build up on the steam head, this may be due to living in a hard water area.

It is recommended to use demineralised water with the garment steamer if living in a hard water area.

## Removing Limescale

Limescale can develop over time and can affect the performance of the steam cleaner. It is recommended to remove limescale at least once a month.

When removing the limescale, it is recommended to use a limescale removing solution that is suitable for use with a garment steamer. Always follow the manufacturer's instructions.

**Warning:** Do not leave the garment steamer unattended during the limescale removal process or during use.

### Getting Started

Remove the appliance from the box.

Remove any packaging from the appliance.

Place the packaging inside the box and either store or dispose of safely.

### In the Box

Multi Steam Pro

Measuring jug

2 in 1 fabric and lint brush

Instruction manual

### Features

1200 W power

260 ml easy-to-fill water tank

Fast heat-up – just 45 seconds

12–15 minutes of continuous steam

Compact for easy storage

1.9 m power cord

Includes 2 in 1 fabric and lint brush and measuring jug

## Description of Parts



- |                          |   |
|--------------------------|---|
| 1. Multi Steam Pro       | 7. Cord guard                               |
| 2. Steam head            | 8. Steam trigger                            |
| 3. Power indicator light | 9. Steam trigger lock                       |
| 4. Water tank            | 10. Measuring jug                           |
| 5. Water tank cap        | 11. 2 in 1 fabric and lint brush attachment |
| 6. Handle                | 12. Max. fill mark                          |

## Instructions for Use

### Before First Use

Clean the exterior surface of the garment steamer with a soft, damp cloth and dry thoroughly. Do not immerse the garment steamer in water or any other liquid.

Allow the unit to steam for approx. 3–4 minutes to remove any impurities that may have been left behind during production.

It is recommended to steam an old piece of cotton prior to steaming the preferred garment, to check that any impurities have been removed.

**Note:** When using the garment steamer for the first time, a slight odour may be emitted. This is normal and will soon subside. Allow for sufficient ventilation around the garment steamer when it is in use.

### Using the Multi Steam Pro

**STEP 1:** Check that the garment steamer is switched off and unplugged from the mains power supply. If required, secure the 2 in 1 fabric and lint brush attachment by clicking it into place on the steam head; make sure that the 2 in 1 fabric and lint brush attachment is the right way up, and that the steam holes are not blocked.

**STEP 2:** To remove the water tank, pull it firmly away from the garment steamer main body.

**STEP 3:** Using the measuring jug, fill the water tank up to the max. fill mark. Once full, refit the water tank.

**STEP 4:** Place the garment steamer onto a flat, stable surface, and switch it on at the mains power supply. The garment steamer will start to heat up once it is plugged in; the power indicator light will flash blue to signal that the garment steamer is preheating.

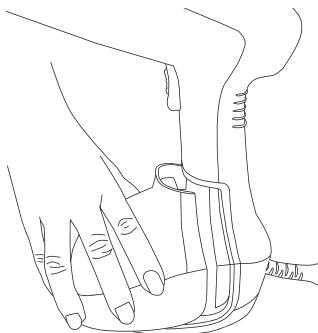
**STEP 5:** Whilst the garment steamer is preheating, hang the garment to be steamed.

**STEP 6:** After approx. 45 seconds of preheating, the power indicator light will become solid blue to signal that the garment steamer has reached the required temperature.

**STEP 7:** To begin steaming, press the steam head (with the 2 in 1 fabric and lint brush attachment securely in place if required) gently against the fabric and hold down the steam trigger. Carefully steam the garment using long, straight, downwards movements to remove any wrinkles or creases.

**STEP 8:** Once the garment has been steamed, release the steam trigger and then switch off and unplug the garment steamer from the mains power supply.

**Note:** Refill the water tank as and when required; one max. fill offers approx. 12–15 minutes of continuous use.  
When removing the water tank, take care not to touch the steam head.



The steam trigger can be locked into position for continuous steam by sliding the middle section of the button downwards when it is pressed.

**Caution:** Always allow the garment steamer to cool fully before adding or removing the attachment from the steam head. Make sure that the attachment is the right way up.

**Caution:** During operation, the garment steamer will get very hot. Exercise extreme caution.

Do not hold the garment steamer by any other part of the unit except the handle.

Do not fill the water tank past the max. fill mark.

Do not use anything other than water to fill the water tank.

### Storage

Before storing in a cool, dry place, check that the garment steamer and any accessories are cool, clean and dry.

The water tank should be empty before storage.

Never wrap the cord tightly around the garment steamer; wrap it loosely to avoid causing damage.



## Troubleshooting

Problem	Possible Cause	Solution
The garment steamer is not heating up. The power indicator light is not illuminating.	The garment steamer is not plugged into the mains power supply.	Plug in and switch on the garment steamer at the mains power supply.
No steam is being emitted from the garment steamer.	There is insufficient water remaining in the water tank.	Fill the water to at least the min. fill mark and not beyond the max. fill mark.
	The water has not reached the required temperature.	Plug in the garment steamer at the mains power supply and allow it to preheat sufficiently. This should take approx. 45 seconds.
	The steam trigger is not held down.	Hold down the steam trigger.
The garment steamer is making an abnormal sound.	The water tank is not securely locked.	Make sure that the water tank is securely pushed into place.
	The water tank is empty.	Refill the water tank to the max. fill level.

## Specification

Product code: BEL0815

Input: 220–240 V ~ 50/60 Hz

Output: 1200 W

Water tank capacity: 260 ml

### UP Global Sourcing UK Ltd.,

Victoria Street, Manchester OL9 0DD. UK.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)333 577 9820\*

\*Telephone lines are open Monday–Friday, 9 am–5 pm (Closed Bank Holidays)

Email: [customersupport@beldray.com](mailto:customersupport@beldray.com)

Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

### Guarantee

All products purchased as new carry a manufacturer's guarantee; the time period of the guarantee will vary dependent upon the product. Where reasonable proof of purchase can be provided, Beldray will provide a standard 12 month guarantee with the retailer from the date of purchase. This is only applicable when products have been used as instructed for their intended, domestic use. Any misuse or dismantling of products will invalidate any guarantee.

Under the guarantee, we undertake to repair or replace free of any charge any parts found to be defective. In the event that we cannot provide an exact replacement, a similar product will be offered or the cost refunded. Any damages from daily wear and tear are not covered by this guarantee, nor are consumables such as plugs, fuses etc.

Please note that the above terms and conditions may be updated from time to time and we therefore recommend that you check these each time you revisit the website.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

The crossed out wheelie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.





\* To be eligible for the extended guarantee, go to <http://guarantee.upgs.com/beldray> and register your product within 30 days of purchase.



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