

Our handheld, lightweight & powerful

garment steamer



STEAM PRO
INSTRUCTION MANUAL





Please retain instructions for future reference.

# **Safety Instructions**

When using electrical appliances, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply.

Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children should be supervised to ensure that they do not play with the appliance.

Unless they are older than 8 and supervised, children should not perform cleaning or user maintenance.

If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, cease using the product immediately to avoid potential injury.

This appliance contains no user serviceable parts, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the appliance out of the reach of children when it is switched on or cooling down.

Do not leave the appliance unattended whilst connected to the mains power supply.

Do not remove the appliance from the mains power supply by pulling the cord; switch it off and remove the plug by hand. Do not pull or carry the appliance by its power supply cord. Do not use the appliance for anything other than its intended use. Do not use any parts/accessories other than those supplied with this appliance.

Do not direct steam at people or animals or towards equipment containing electrical components, such as the interior of ovens. Never add aromatic, alcoholic or detergent products into the appliance, as this may damage the appliance or make it unsafe for use.

Switch off the appliance and disconnect it from the mains power supply before changing or fitting accessories.

Always unplug the appliance after use and allow to cool fully before any cleaning or maintenance.

Use of an extension cord with the appliance is not recommended. This appliance should not be operated by means of an external timer or separate remote control system.

This appliance is intended for domestic use only. It should not be used for commercial purposes.



CAUTION: The appliance emits very hot steam; always exercise extreme caution during use.



Hot surface - do not touch the hot section or heating components of the appliance.



**WARNING:** Danger of scalding. Keep the appliance away from flammable materials.

## Dos and Don'ts

### DO:

Always hold the garment steamer by the handle.

Exercise caution when using the garment steamer, as the surface and steam head will get very hot.

Always follow the garment manufacturer's care instructions.

Allow the garment steamer to cool before removing or attaching the 2 in 1 fabric and lint brush attachment.

Always attach the 2 in 1 fabric and lint brush the right way up, making sure that the steam holes are not blocked.



#### DON'T:

Direct steam at people or animals.

Hold the garment steamer by the body or steam head.

Position the garment steamer too closely to the surface of the fabric or apply too much pressure, as this could cause damage to the fabric.

Refill the water tank whilst the garment steamer is switched on and plugged into the mains power supply.

Fill the water tank above the max. fill mark.

## **Care and Maintenance**

Before attempting any cleaning or maintenance, always unplug the garment steamer from the mains power supply and allow it to cool sufficiently (for approx. 30 minutes).

Drain any remaining water from the water tank once the garment steamer main body has cooled.

Wipe the garment steamer with a soft, damp cloth and allow to dry thoroughly.

Clean the accessories in warm, soapy water; rinse and dry thoroughly.

The garment steamer and its accessories are not suitable for dishwasher use.

Do not use harsh or abrasive cleaners or detergents.

Never immerse the garment steamer in water or any other liquid.

# **Descaling the Multi Steam Pro**

**STEP 1:** Make sure the garment steamer is on a flat surface.

**STEP 2:** Fill the water tank with 10 ml of lemon juice and 100 ml of tap water.

**STEP 3:** Turn the garment steamer on and allow to preheat.

**STEP 4:** Once fully heated, press and hold the steam trigger for two minutes, and then allow the garment steamer to rest for two minutes.

**NOTE:** A coloured/grainy liquid may be released from the soleplate during this process - this is dissolved limescale and is normal.

**STEP 5:** Repeat this process until the water tank is empty or until the garment steamer has expelled all visible limescale.

**STEP 6:** Allow the unit to cool down before wiping the soleplate. Use a damp cloth and rinse out the water tank with tap water.

## **Description of Parts**



- 1. Multi Steam Pro main unit
- 2. Steam head
- 3. Power indicator light
- 4. Water tank
- 5. Water tank cap
- 6. Handle

- 7. Cord guard
- 8. Steam trigger
- 9. Steam trigger lock
- 10. Measuring cup
- 11. 2 in 1 fabric and lint brush attachment
- 12. Max. fill mark



#### Instructions for Use

#### **Before First Use**

Clean the exterior surface of the garment steamer with a soft, damp cloth and dry thoroughly.

Do not immerse the garment steamer in water or any other liquid.

Allow the garment steamer to steam for approx. 3-4 minutes to remove any impurities that may have been left behind during production.

It is recommended to steam an old piece of cotton prior to steaming the preferred garment, to check that any impurities have been removed.

**NOTE:** When using the garment steamer for the first time, a slight odour may be emitted. This is normal and will soon subside. Allow for sufficient ventilation around the garment steamer when it is in use.

#### **Using the Multi Steam Pro**

**STEP 1:** Check that the garment steamer is switched off and unplugged from the mains power supply. If required, secure the 2 in 1 fabric and lint brush attachment by clicking it into place on the steam head; make sure that the 2 in 1 fabric and lint brush attachment is the right way up, and that the steam holes are not blocked.

**STEP 2:** To remove the water tank, pull it firmly away from the garment steamer main body.

**STEP 3:** Using the measuring cup, fill the water tank up to the max. fill mark. Once full, refit the water tank.

**STEP 4:** Place the garment steamer onto a flat, stable surface, and switch it on at the mains power supply.

The garment steamer will start to heat up once it is plugged in; the power indicator light will flash blue to signal that the garment steamer is preheating.

**STEP 5:** Whilst the garment steamer is preheating, hang the garment to be steamed.

**STEP 6:** After approx. 45 seconds of preheating, the power indicator light will become solid blue to signal that the garment steamer has reached the required temperature.

**STEP 7:** To begin steaming, press the steam head (with the 2 in 1 fabric and lint brush attachment securely in place if required) gently against the fabric and hold down the steam trigger. Carefully steam the garment using long, straight, downwards movements to remove any wrinkles or creases.

**STEP 8:** Once the garment has been steamed, release the steam trigger and then switch off and unplug the garment steamer from the mains power supply.

**NOTE:** Refill the water tank as and when required; one max. fill offers approx. 12-15 minutes of continuous use.

When removing the water tank, take care not to touch the steam head.

The steam trigger can be locked into position for continuous steam by sliding the middle section of the button downwards when it is pressed.

**CAUTION:** Always allow the garment steamer to cool fully before adding or removing the attachment from the steam head. Make sure that the attachment is the right way up.

During operation, the garment steamer will get very hot.

Exercise extreme caution.

Do not hold the garment steamer by any other part of the unit except the handle.

Do not fill the water tank past the max. fill mark.

Do not use anything other than water to fill the water tank.

### Storage

Before storing in a cool, dry place, check that the garment steamer and any accessories are cool, clean and dry.

The water tank should be empty before storage.

Never wrap the cord tightly around the garment steamer; wrap it loosely to avoid causing damage.



## **Troubleshooting**

Problem	Possible Cause	Solution
The garment steamer is not heating up. The power indicator light is not illuminating.	The garment steamer is not plugged into the mains power supply.	Plug in and switch on the garment steamer at the mains power supply.
No steam is being emitted from the garment steamer.	There is insufficient water remaining in the water tank.	Fill the water to at least the min. fill mark and not beyond the max. fill mark.
	The water has not reached the required temperature.	Plug in the garment steamer at the mains power supply and allow it to preheat sufficiently. This should take approx. 45 seconds.
	The steam trigger is not held down.	Hold down the stream trigger.
The garment steamer is making an abnormal sound.	The water tank is not securely locked.	Make sure that the water tank is securely pushed into place.
	The water tank is empty.	Refill the water tank to the max. fill level.

## **Specifications**

Product code: BEL0815RG-150 Input: 220-240 V ~ 50-60 Hz

Output: 1200 W

Water tank capacity: 260 ml

#### **Connection to the mains**

Please check that the voltage indicated on the product corresponds with your supply voltage.

#### **Important**

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

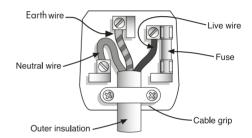
The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)

Brown Live (L)

Green/Yellow Earth (♣)

FOR UK USE ONLY - Plug fitting details (where applicable).



The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked  $\frac{1}{+}$ .

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal  $(\frac{1}{4\pi})$ .

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

### Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you. If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.



# UP Global Sourcing UK Ltd., UK. Manchester OL9 0DD. Germany. 51149 Köln.

If this product does not reach you in an acceptable condition please contact our Customer Services Department at **www.beldray.com** 

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

#### Guarantee

All products purchased as new carry a manufacturer's guarantee; the time period of the guarantee will vary dependent upon the product. Where reasonable proof of purchase can be provided, Beldray will provide a standard 12 month guarantee with the retailer from the date of purchase. This is only applicable when products have been used as instructed for their intended, domestic use. Any misuse or dismantling of products will invalidate any guarantee.

Under the guarantee, we undertake to repair or replace free of any charge any parts found to be defective. In the event that we cannot provide an exact replacement, a similar product will be offered or the cost refunded. Any damages from daily wear and tear are not covered by this guarantee, nor are consumables such as plugs, fuses etc.

Please note that the above terms and conditions may be updated from time to time and we therefore recommend that you check these each time you revisit the website.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

## **Disposal of Waste Batteries and Electrical and Electronic Equipment**

This symbol on the product, its batteries or its packaging means that this product and any batteries it contains must not be disposed of with household waste. Instead, it is the user's responsibility to hand this over to an applicable collection point for the recycling of batteries and electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment due to the possible presence of hazardous substances in batteries and electrical and electronic equipment, which could be caused by inappropriate disposal. Some retailers provide take-back services which allow the user to return exhausted equipment for appropriate disposal. It is the user's responsibility to delete any data on electrical and electronic equipment prior to disposal. For more information about where to drop batteries, electrical and electronic waste off, please contact the local city/municipality office, household waste disposal service, or the retailer.



\*To be eligible for the extended guarantee, go to <a href="https://guarantee.upgs.com/beldray">https://guarantee.upgs.com/beldray</a> and register your product within 30 days of purchase.

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