

# Beldray<sup>®</sup>

Est 1872

Nobody Does It Better

## 2400 W Steam Surge Pro Instruction Manual



THE **SCIENCE**  
BEHIND CLEAN



[www.beldray.com](http://www.beldray.com)

Please read all of the instructions carefully and retain for future reference.

## **Safety Instructions**

When using electrical appliances, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply.

Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance.

Unless they are older than 8 and supervised, children should not perform cleaning or user maintenance.

This appliance is not a toy.

This appliance contains no user serviceable parts. If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the appliance and its power supply cord out of the reach of children. Keep the appliance out of the reach of children when it is switched on or cooling down.

Keep the appliance and its power supply cord away from heat or sharp edges that could cause damage.

Keep the appliance away from other heat emitting appliances.

Keep the appliance free from dust, lint, hair or anything that may reduce the airflow of the appliance.

Do not immerse the appliance in water or any other liquid.

Do not operate the appliance with wet hands.

Do not expose the appliance to rain.

Do not leave the appliance unattended whilst connected to the mains power supply.

Do not remove the appliance from the mains power supply by pulling the cord; switch it off and remove the plug by hand.

Do not pull or carry the appliance by its power supply cord.

Do not use the appliance if it has been dropped or if there are visible signs of damage.

Do not use the appliance for anything other than its intended use.

Do not use any parts/accessories or adaptors other than those supplied with this appliance, as this may cause damage.

Do not use any damaged accessories.

Do not use this appliance outdoors.

Do not use the appliance in an enclosed space filled with vapour given off by oil-based paint thinners, some mothproofing substances, flammable dust or other explosive or toxic vapours.

Do not store the appliance in direct sunlight or in high humidity conditions.

Do not touch any sections of the appliance that may become hot during use, as this could cause injury.

Do not direct steam at people or animals.

Do not direct steam towards equipment containing electrical components, such as the interior of ovens.

Switch off the appliance and disconnect it from the mains power supply before changing or fitting accessories.

Always unplug the appliance after use and before any cleaning or maintenance.

Always ensure that the appliance has cooled fully after use before performing any cleaning or maintenance or storing away.

Use of an extension cord with the appliance is not recommended.

This appliance should not be operated by means of an external timer or separate remote control system.

This appliance is intended for domestic use only. It should not be used for commercial purposes.



**Caution:** The appliance emits very hot steam; always exercise extreme caution during use.



**Hot surface** – do not touch the hot section or heating components of the appliance.



**Warning:** Danger of scalding.

Keep the appliance away from flammable materials.

## Care and Maintenance

Before attempting any cleaning or maintenance, always unplug the iron from the mains power supply and allow it to cool sufficiently.

**STEP 1:** Drain the remaining water from the water tank to prevent it from leaking during cleaning.

**STEP 2:** Wipe the ceramic soleplate with a soft, damp cloth and dry thoroughly.

**STEP 3:** If polyester has burnt onto the ceramic soleplate, wipe it with a soft cloth dipped in methylated spirits. Clean off the methylated spirits with a soft, damp cloth and dry thoroughly.

**STEP 4:** To remove any build-up around the steam holes, use a cotton wool tip dampened with methylated spirits. Wipe off the methylated spirits with a soft, damp cloth and dry thoroughly.

## Cleaning the Anti-calc Filter

The anti-calc filter should be cleaned every 2–4 weeks or after approx. 30 hours of accumulative use, depending upon the frequency of use and the hardness of water in the area.

**STEP 1:** Remove the water tank and using a crosshead screwdriver (not included), unscrew the anti-calc filter and lift it out. The water tank includes a rubber tube. When removing the anti-calc filter, gently pull it away from the rubber tube.

**STEP 2:** Soak the anti-calc filter in a limescale removing solution that is suitable for use with a steam iron for approx. 4 hours, to allow all of the impurities to be removed.

**STEP 3:** Once the anti-calc filter has been soaked in a limescale removing solution, rinse it with tap water and then refit it into the water tank, securing it using the screw. Before replacing the anti-calc filter, make sure that the rubber tube is reattached.

**STEP 4:** Replace the water tank following by inserting it back into the base unit, until it clicks into position.

**Note:** For optimum performance, it is advised to replace the anti-calc filter every 6–8 months, depending upon the frequency of use and the hardness of water in the area.

### Getting Started

Remove the appliance from the box.

Remove any packaging from the appliance.

Place the packaging inside the box and either store or dispose of safely.

### In the Box

2400 W Steam Surge Pro

Instruction manual

### Features

2400 W power

1.2 L removable water tank

Continuous and vertical steam function

Anti-calc filter for filtered water

2 m power cord

Ceramic soleplate with anti-drip

## Description of Parts



1. Steam Surge Pro 2400 W
2. Control dial
3. Temperature indicator light
4. Steam control trigger
5. Steam lock
6. Ceramic soleplate
7. Safety lock
8. Cord guard

9. Cord storage
10. Base unit
11. Water tank
12. Rubber tube
13. Easy-fill nozzle
14. Anti-calc filter
15. Steam holes

## Instructions for Use

### Before First Use

Before connecting to the mains power supply, wipe the exterior surface of the iron with a soft, damp cloth and dry thoroughly.

To remove any impurities that may have occurred during the manufacturing process, it is best to use the iron on an old piece of cloth, making sure that it is on the highest temperature setting suitable for the material.

**STEP 1:** Plug in and switch on the iron at the mains power supply, place the iron onto the cloth and then hold down the steam control trigger for approx. 15–20 seconds.

**STEP 2:** Repeat this 2–3 times, waiting approx. 5 seconds in-between; this will remove any impurities from the ceramic soleplate.

Do not immerse the iron in water or any other liquid.

**Note:** When using the iron for the first time, a slight odour and a small amount of smoke may be emitted. This is normal and will soon subside. Allow for sufficient ventilation around the iron when it is in use.

### Filling the Water Tank

**STEP 1:** Check that the iron is switched off and unplugged from the mains power supply, with the control dial set to the 'MIN' position and the steam lock is switched off.

**STEP 2:** Place the iron onto the base unit and remove the water tank by pulling it out and away from the base unit.

**STEP 3:** Fill a suitable measuring vessel with water and then carefully pour the contents into the water tank.

**Caution:** Do not let the water fall below the min. fill mark.  
Do not overfill the water tank.

**Warning:** Do not fill the water tank with hot water.  
Never add aromatic, alcoholic or detergent products to the water tank, as this could cause damage to the iron or injury to the user.

## Using the 2400 W Steam Surge Pro

### Ironing with Steam

The steam settings are ideal for removing creases from fabrics such as cotton and linen with ease.

**STEP 1:** Fill the water tank following the instructions in the section entitled 'Filling the Water Tank'.

**STEP 2:** Plug in and switch on the iron at the mains power supply.

**STEP 3:** To increase the temperature of the iron, rotate the control dial in a clockwise direction until the desired heat setting is reached. Reduce the temperature by rotating the control dial in an anticlockwise direction. The temperature indicator light will illuminate to signal that the iron is heating up; this will switch off once the iron is ready to use. The iron will only produce steam when the control dial is set to the 2-dot heat setting or higher.

**STEP 4:** To iron with steam, press and hold the steam trigger. To use continuous steam, press the steam trigger and then push the steam lock.

**STEP 5:** After use, rotate the control dial to the 'MIN' position and move the steam lock to the 'off' position. Switch off and unplug the iron from the mains power supply and allow to cool thoroughly.

**Note:** Allow the iron to fully heat up before pressing the steam button; not doing so may cause water to leak from the soleplate.

Rest the iron on the base unit when not in use.

The temperature indicator light will illuminate whilst the iron is heating up but not when it is cooling down; it should not be misinterpreted as a ready-to-use indicator light.

The temperature indicator light will cycle on and off during use to regulate the temperature.

**Caution:** The cord will become very hot during use; do not touch it.

**Warning:** Do not use the iron on any area of fabric for long periods of time, as this will damage the fabric.

### Ironing without Steam

For removing creases from more sensitive fabrics, try ironing without steam.

**STEP 1:** Plug in and switch on the iron at the mains power supply.

**STEP 2:** To increase the temperature of the iron, rotate the control dial in a clockwise direction until the desired heat setting is reached. Reduce the temperature by rotating the control dial in an anticlockwise direction. The temperature indicator light will illuminate to signal that the iron is heating up; this will switch off once the iron is ready to use.



**STEP 3:** Test the iron on a small area of the fabric to check that the selected temperature is suitable; adjust if necessary.

**STEP 4:** After use, rotate the control dial to the 'MIN' position. Switch off and unplug the iron from the mains power supply and allow to cool thoroughly.

**Note:** Always make sure that the water tank is filled to the min. fill mark even when ironing without steam to prolong the iron's life.

### Vertical Steam Ironing

**STEP 1:** Hang up the item to be vertically steamed.

**STEP 2:** Fill the water tank following the instructions in the section entitled 'Filling the Water Tank'.

**STEP 3:** Plug in and switch on the iron at the mains power supply.

**STEP 4:** Rotate the control dial until a minimum of the 3-dot heat setting is selected; the higher the temperature, the more powerful the steam.

**STEP 5:** Hold the iron approx. 20 cm away from the item and press the steam trigger for a short duration of steam, or push the steam lock forward for prolonged, continuous steaming.

### Ironing Guide

Fabric Type	Temperature Control Dial Setting	Is Steam Ironing Possible?
Nylon, Synthetic (e.g. acetate, acrylic, viscose, polyamide, polyester...) Silk	●	NO
Wool	●●	NO
Cotton Linen	●●●	YES

### Hints and Tips

1. Always start ironing on a low heat setting and work up to a higher one, if necessary; it takes less time for the iron to heat up than it does to cool down.
2. The temperature of the iron is the hottest when it has initially heated up and will therefore need time to stabilise. Once the iron has heated up, allow the temperature indicator light to cycle off and on again before using the iron.
3. Before each use, check the care labels on the fabrics to be ironed so that the correct temperature is selected.

### Storage

Check that the iron is cool and dry and that the water tank is empty before storing in a cool, dry place. Wrap the cord loosely around the iron; never wrap it tightly as this could cause damage.

Position the iron on the rubber support on the base unit; this will help to prevent the ceramic soleplate from getting scratched.

Lock the iron into place using the safety lock when storing; when the iron is cool, pull this down to secure the iron onto the base unit.

### Troubleshooting

**Warning:** To reduce the risk of fire, electric shock or injury, switch off and unplug the iron from the mains power supply before troubleshooting.

<b>Problem</b>	<b>Possible Cause</b>	<b>Possible Solution</b>
The iron will not heat up.	<p>The iron is not connected to the mains power supply.</p> <p>The temperature is set too low.</p> <p>The fuse has blown.</p>	<p>Plug in and switch on the iron at the mains power supply.</p> <p>Increase the temperature using the temperature control dial. Always follow the fabric's care instructions.</p> <p>Replace the fuse on the plug with one of the same rating.</p>
No steam is being emitted from the iron.	<p>There is insufficient water in the water tank.</p> <p>The pump is still drawing water from the water tank.</p>	<p>Fill the water tank following the instructions in the section entitled 'Filling the Water Tank'.</p> <p>Press and hold the steam button a while longer to allow the water to pump into the iron; this should take approx. 1 minute.</p>
Excess water is dripping from the ceramic soleplate.	There is condensation inside the ceramic soleplate.	Allow the iron to heat up to the selected temperature before using any steam.
The cord makes a buzzing noise.	The cord is tangled.	Untangle the cord.
The temperature indicator light does not illuminate.	<p>The fuse has blown.</p> <p>The iron is not connected to the mains power supply.</p>	<p>Replace the fuse with one of the same rating.</p> <p>Plug in and switch on the iron at the mains power supply.</p>

## Specifications

Product code: BEL0775

Input: 220–240 V ~ 50/60 Hz

Output: 2200–2400 W

Water Tank Capacity: 1.2 L

**Notes:**

## Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

### Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)

Brown Live (L)

Green/Yellow Earth ( $\perp$ )

FOR UK USE ONLY - Plug fitting details  
(where applicable).

The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked  $\perp$ .

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal ( $\perp$ ).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

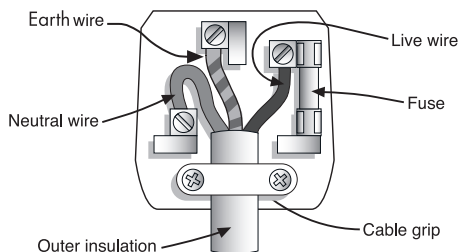
If in doubt consult a qualified electrician who will be pleased to do this for you.

### Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.



**UP Global Sourcing UK Ltd.,**

Victoria Street, Manchester OL9 0DD. UK.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)333 577 9820\*

\*Telephone lines are open Monday–Friday, 9 am–5 pm (Closed Bank Holidays)

Email: [customersupport@beldray.com](mailto:customersupport@beldray.com)

Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

**Guarantee**

All products purchased as new carry a manufacturer's guarantee; the time period of the guarantee will vary dependent upon the product. Where reasonable proof of purchase can be provided, Beldray will provide a standard 12 month guarantee with the retailer from the date of purchase. This is only applicable when products have been used as instructed for their intended, domestic use. Any misuse or dismantling of products will invalidate any guarantee.

Under the guarantee, we undertake to repair or replace free of any charge any parts found to be defective. In the event that we cannot provide an exact replacement, a similar product will be offered or the cost refunded. Any damages from daily wear and tear are not covered by this guarantee, nor are consumables such as plugs, fuses etc.

Please note that the above terms and conditions may be updated from time to time and we therefore recommend that you check these each time you revisit the website.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

The crossed out wheelie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.



**3** YEAR  
GUARANTEE

\* To be eligible for the extended guarantee,  
go to <http://guarantee.upgs.com/beldray>  
and register your product within 30 days of purchase.



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Manufactured by:  
UP Global Sourcing UK Ltd.,  
Victoria Street, Manchester OL9 0DD. UK  
+44 (0)333 577 9820  
[customersupport@beldray.com](mailto:customersupport@beldray.com)

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