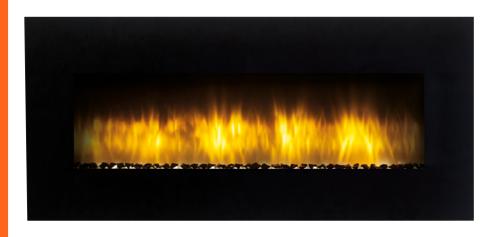


# Palmaris 41 Inch Wall Fire Instruction Manual





Please read all of the instructions carefully and retain for future reference.

# **Safety Instructions**

When using electrical appliances, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply.

Children younger than 3 years old should be kept away from the appliance unless continuously supervised.

Children aged from 3 years and less than 8 years shall only switch on/off the appliance, provided that it has been placed or installed in its intended operating position and they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years shall not plug in, regulate or clean the appliance or perform user maintenance. Children should be supervised to ensure that they do not play with the appliance.

This appliance is not a toy.

This appliance contains no user serviceable parts. If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the appliance and its power supply cord out of reach of children. Keep the appliance and its power supply cord away from heat or sharp edges that could cause damage.

Keep the power supply cord away from any parts of the appliance that may become hot during use.

Keep the appliance away from other heat emitting appliances.

Keep furniture, curtains and other flammable material at least 1 metre away from the appliance.

Do not run the supply cord under carpets, rugs etc. or anywhere where it may present a trip hazard.

Do not immerse the appliance or plug in water or any other liquid.

Do not operate the appliance with wet hands.

Do not use this appliance in the immediate surroundings of a bath, a shower or swimming pool.



Do not leave the appliance unattended whilst connected to the mains power supply or when in use.

Do not remove from the mains power supply by pulling the cord; switch off and remove the plug by hand.

Do not use this appliance for extended periods of time.

Do not use the appliance for anything other than its intended use.

Do not cover this appliance.

Do not block the air intake of the appliance; place in an open, well-ventilated space.

Do not use this appliance outdoors.

Do not attempt to move the appliance whilst it is in use.

Do not touch the appliance during use, as it will get very hot and could cause injury.

Do not use the appliance with a programmer, timer, separate remotecontrol system or any other device that will switch the appliance on automatically, as there is a risk of fire if the heater is covered or positioned incorrectly.

Do not clean the appliance with abrasive chemicals or materials such as scourers as they may damage the appliance and impair future function.

Do not lift the appliance by the front panel.

The appliance should be used on a stable, heat resistant surface. The appliance must not be located immediately below or next to a mains power supply.

Always unplug the appliance after use and before any cleaning or maintenance.

This appliance is fitted with a thermal cut-out device and auto-resetting function, which will operate if it overheats (e.g. due to the air intake being blocked).

Always ensure that the appliance has cooled fully after use, any cleaning or maintenance.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user and damage to the appliance.

Use of an extension cord with the appliance is not recommended. This appliance is intended for domestic use only. It should not be used for commercial purposes.

**Warning:** In order to avoid overheating, do not cover the appliance. Warning: This appliance is not equipped with a device to control the room's temperature. Do not use this appliance in small rooms whilst occupied by persons incapable of leaving the room on their own, unless constant supervision is provided.

**Caution:** Some parts of this appliance can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

**Caution:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.



Caution: Hot surface. Do not touch the hot section or heating components of the appliance.

# **Battery Safety**

Ensure that the battery compartment is secure.

Only use the batteries recommended.

Batteries are to be inserted with the correct polarity and should not be exposed to excessive heat sources such as fire and direct sunlight.

Remove any batteries from the appliance when it is not being used for a long period of time.

Exhausted batteries should be removed from the appliance to avoid leakage.

Remember to keep button cell batteries away from children at all times as they can be easily swallowed.

The supply terminals are not short circuited.

Only batteries of the same or equivalent type as those recommended should be used with this appliance.

Exhausted batteries must be removed and disposed of safely

Do not dispose of batteries in a fire.

Do not dispose of batteries in your household waste.

Do not crush, puncture, dismantle or otherwise damage the batteries.

To dispose of the batteries, take them to your local recycling station.

Contact your local government offices for details.

This product requires a 3 V DC CR2025 button cell battery (included).



#### **Getting Started**

Remove the appliance from the box.

Remove any packaging from the appliance.

Place the packaging inside the box and either store or dispose of safely.

#### In the Box

Palmaris Wall Fire Main Unit

Front Glass Panel

T-shaped bracket

Screws and Wall Plugs

Remote Control

3 V DC CR2025 button cell battery

Instruction Manual

#### **Features**

2000 W

2 heat settings

Black, glass fascia

Adjustable brightness flame effect

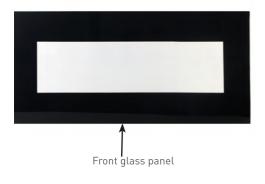
Black, acrylic stone effect

Uplighter

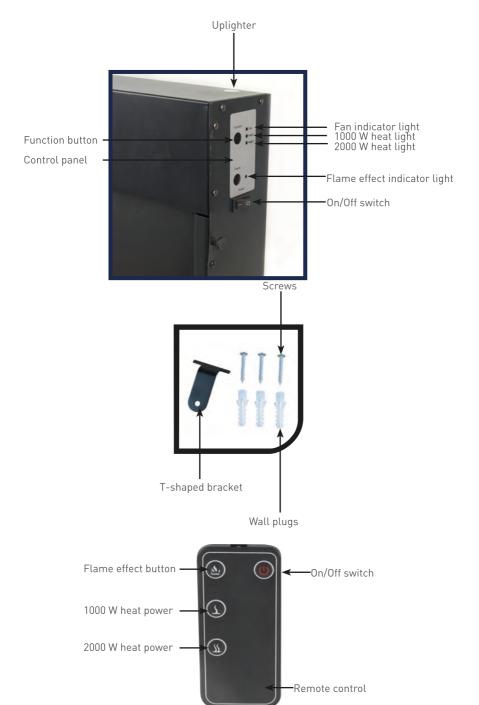
Downlighter

Remote control

## **Description of Parts**









#### **Before First Use**

When using this Palmaris Wall Fire for the first time, a slight odour may be emitted. This is normal and will subside after a few uses.

Place the Palmaris Wall Fire on a flat, stable, heat-resistant surface at least 1 metre away from furniture, curtains or any other flammable materials.

If placing the Palmaris Wall Fire in an alcove, make sure that there is at least 60 cm of space above the fire and at least 20 cm space to the left, right and bottom of the fire.

The Palmaris Wall Fire must not be located over a mains power socket.

## Wall Mounting the Palmaris Wall Fire

Installation of the Palmaris Wall Fire should be carried out by two people in order to avoid injury, damage to the property or the fireplace.

When installing the Palmaris Wall Fire, ensure that the plug is within reach of 13 A socket.

**STEP I:** Ensure that the Palmaris Wall Fire is unplugged from the mains power supply.

**STEP 2:** Open the fixing pack and place all of the contents into a container. This will reduce the risk of losing any small pieces.

**STEP 3:** On the rear of the Palmaris Wall Fire at each side, there are two keyhole slots. These keyhole slots engage with the T-shaped bracket to provide a secure fixing method. Mark the positions of the keyhole slots onto the wall where the Palmaris Wall Fire will be mounted.

**STEP 4:** Drill where the holes have been marked, then insert the wall plugs.

**STEP 5:** Insert the screws into the wall plugs and screw in until there is only 10 mm of the screw visible.

**STEP 6:** Place the T-shaped bracket into the corresponding hole situated on the rear of the Palmaris Wall Fire main body at the bottom.

**STEP 7:** Hold the Palmaris Wall Fire above the two screws, leaning it against the wall for support.

**STEP 8:** Carefully lower the Palmaris Wall Fire until the two screws engage with the keyhole slots. This should be carried out by two people to avoid injury or damage to property or the appliance.

**STEP 9:** Mark the position of the T-shaped bracket and remove the fireplace from the wall. Drill the position of the T-shaped bracket and fit the wall plug in place. Replace the wall fireplace so that the T-shaped bracket aligns with the wall plugs. Screw the T-shaped bracket in to place.

#### Instructions for Use

The Palmaris Wall Fire can be operated using the controls on the control panel or the remote control, supplied.

Operating the Palmaris Wall Fire Using the Controls on the Main Body

**STEP I:** Plug the Palmaris Wall Fire into the mains power supply.

**STEP 2:** Switch on the Palmaris Wall Fire by pressing the 'On/Off' switch on the main body.

**STEP 3:** To operate the flame effect, press and hold the 'Flame Effect' button. The indicator light will illuminate. Press the 'Flame Effect' button once for a low brightness setting and twice for a higher brightness setting. Pressing the 'Flame Effect' button again will turn off the flame effect.

**Note:** The flame effect can be operated without the heating element being on.

**STEP 4:** Select the desired heat output using the 'Function' button. Pressing the 'Function' button once will activate the fan for cool air output. When the fan is switched on, the fan indicator light will illuminate. Pressing the 'Function' button twice will operate the Palmaris Wall Fire at a low heat setting (1000 W) and the 1000 W heat light will illuminate. Pressing the 'Function' button a third time will operate the Palmaris Wall Fire at a high heat setting (2000 W) and the 2000 W heat light will illuminate. Pressing the 'Function' button a final time will turn off the active function.

## Operating the Palmaris Wall Fire Using the Controls on Remote

**STEP 1:** Switch on the Palmaris Wall Fire by pressing the 'On/Off' switch on the main body. **STEP 2:** To operate the flame effect, press the 'Flame Effect' button. The indicator light will illuminate and the 'Flame Effect' will start at a low brightness setting. Press the 'Flame Effect' button again for a higher brightness setting. Pressing the 'Flame Effect' button a third time will turn off the flame effect.

**Note:** The flame effect can be operated without the heater being on.

**STEP 3:** Select the desired heat output using the 'Function' button. Pressing the 'Function' button once will activate the fan for cool air output. When the fan is switched on, the fan indicator light will illuminate. Pressing the 'Function' button twice will operate the Palmaris Wall Fire at a low heat setting (1000 W) and the 1000 W heat light will illuminate. Pressing the 'Function' button a third time will operate the Palmaris Wall Fire at a high heat setting (2000 W) and the 2000 W heat light will illuminate.

**STEP 4:** To turn off the Palmaris Wall Fire, press the 'On/Off' button.

#### **Thermal Cut-Out Device**

This Palmaris Wall Fire is fitted with a thermal safety cut-out system, built-in to prevent it overheating. Should the Palmaris Wall Fire start to overheat, the thermal safety cut-out system will automatically operate and the Palmaris Wall Fire will switch off. The Palmaris Wall Fire will only resume normal operation when it has cooled sufficiently.

When the thermal safety cut-out activates, the Palmaris Wall Fire should be left to cool for approximately 15 minutes before using again.

Before turning the Palmaris Wall Fire back on, check that there is nothing obstructing the airflow or blocking the air intake.



## **Troubleshooting**

Problem	Cause	Solution
The Palmaris Wall Fire is not operating. The fan is not running.	The fuse has blown.  The thermal cut-out device has activated.	Replace the fuse. Leave the Palmaris Wall Fire to cool for 15 minutes then switch it back on.
No heat or light is being emitted from the Palmaris Wall Fire.	There may be a problem with the power supply to the Palmaris Wall Fire.	Check the mains power supply by plugging in a working appliance. If the mains power supply is functional and the cord or plug of the Palmaris Wall Fire is suspected to be faulty, have it checked by a qualified electrician.
No light is being emitted from the Palmaris Wall Fire.	The bulb has blown.	Return to vendor.

#### **Care and Maintenance**

Always unplug the Palmaris Wall Fire from the mains power supply and allow to cool sufficiently before performing any cleaning or maintenance.

Wipe the exterior of the Palmaris Wall Fire with a soft, damp cloth and allow to dry thoroughly. Do not use harsh or abrasive cleaning solvents, as these may damage the finish of the Palmaris Wall Fire.

Do not use polishes or abrasive materials to clean the front glass panel of the Palmaris Wall Fire. Do not immerse the Palmaris Wall Fire in water or any other liquid.

## **Specifications**

Product code: EH0975 Bulb:  $2 \times 1 \text{ W LED lamps.}$  (non-replaceable)

Button battery specification Supply 3 V DC CR2025

#### Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

## **Important**

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)

Brown Live (L)

Green/Yellow Earth (⊥)

FOR UK USE ONLY - Plug fitting details (where applicable).

The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked  $\perp$ .

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal ( $\perp$ ).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

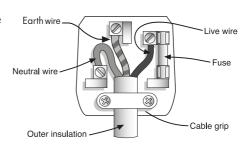
If in doubt consult a qualified electrician who will be pleased to do this for you.

## Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.





#### **UP Global Sourcing**

Victoria Street, Manchester OL9 0DD. UK.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)161 934 2240\*

\*Telephone lines are open Monday – Friday, 9am – 5pm (Closed Bank Holidays)

Email: customersupport@beldray.co.uk

Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

#### **Guarantee**

This product is guaranteed for a period of 2 years from the date of purchase against mechanical and electrical defects.

This guarantee is only valid if the appliance is used solely for domestic purposes in accordance with the instructions and provided that it is not connected to an unsuitable electricity supply or dismantled or interfered with in any way or damaged through misuse. Under this guarantee we undertake to repair or replace free of charge any parts found to be defective. Reasonable proof of purchase must be provided.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

In line with our policy of continuous development we reserve the right to change this product, packaging and documentation specification without notice.

Consumables are not guaranteed i.e. plug and fuse.

The crossed out wheelie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.



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