

# Beldray<sup>®</sup>

Est 1872

Nobody Does It Better

## Alcudia Panoramic Electric Stove Instruction Manual



THE **SCIENCE**  
BEHIND HEAT



[www.beldray.com](http://www.beldray.com)

Please read all of the instructions carefully and retain for future reference.

## Safety Instructions

When using electrical products, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the product to the mains power supply.

Children younger than 3 years old should be kept away from the product unless continuously supervised.

Children aged from 3 years and less than 8 years should only switch on/off the product, provided that it has been placed or installed in its intended operating position and they have been given supervision or instruction concerning the use of the product in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years should not plug in, regulate or clean the product or perform user maintenance.

Children should be supervised to ensure that they do not play with the product.

This product is not a toy.

This product contains no user serviceable parts. If the power supply cord, plug or any part of the product is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the product and its power supply cord out of reach of children.

Keep the product and its power supply cord away from heat or sharp edges that could cause damage.

Keep the power supply cord away from any parts of the product that may become hot during use.

Keep the product away from other heat emitting products.

Keep furniture, curtains and other flammable material at least 1 metre away from the product.

Do not run the supply cord under carpets, rugs etc. or anywhere where it may present a trip hazard.

Do not immerse the product or plug in water or any other liquid.

Do not operate the product with wet hands.

Do not use this product in the immediate surroundings of a bath, a shower or swimming pool.

Do not leave the product unattended whilst connected to the mains power supply or when in use.

Do not remove from the mains power supply by pulling the cord; switch off and remove the plug by hand.

Do not use this product for extended periods of time.

Do not use the product for anything other than its intended use.

Do not cover this product.

Do not block the rear air intake of the product; place in an open, well-ventilated space.

Do not use this product outdoors.

Do not attempt to move the product whilst it is in use.

Do not touch the product during use, as it will get very hot and could cause injury.

Do not use the product with a programmer, timer, separate remote-control system or any other device that will switch the product on automatically, as there is a risk of fire if the heater is covered or positioned incorrectly.

Do not clean the product with abrasive chemicals or materials such as scourers as they may damage the product and impair future function.

The product should be used on a stable, heat-resistant surface.

The product must not be located immediately below or next to a mains power supply.

Always unplug the product after use and before any cleaning or maintenance.

Always ensure that the product has cooled fully after use, before any cleaning or maintenance.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user and damage to the product.

Use of an extension cord with the product is not recommended.

This product is intended for domestic use only. It should not be used for commercial purposes.

**Warning:** In order to avoid overheating, do not cover the product.

**Warning:** Normal voltage is still present in this product as long as the product is connected to the electrical source. Always unplug the product when not in use.

**Caution:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.



**Caution:** Hot surface. Do not touch the hot section or heating components of the product.

## Getting Started

Remove the product from the box.

Remove any packaging from the product.

Place the packaging inside the box and either store or dispose of safely.

## In the Box

Electric stove

4 legs

8 screws

Instruction manual

## Features

2000 W

3 sided viewing

Black cast iron effect finish

Free-standing

LED flame effect

Log effect fuel bed

## Description of Parts



## Instructions for Use

### Installation

The minimum safe distances must be observed.

Carefully turn the electric stove main body over so that the stovetop is resting on the floor; place it onto a soft surface to protect the top from scratches.

Insert the legs into each slot on the underside of the electric stove main body and fix the eight screws into the predrilled holes, using a crosshead screwdriver.

**Note:** The electric stove must be operated on a flat, stable and heat-resistant surface.

**Warning:** Do not connect the electric stove to the mains power supply until all of the instructions have been read, fully understood and the electric stove has been properly and securely fitted.

### Before First Use

Position the electric stove on a flat, stable, heat-resistant surface in an open space, at least 1 metre away from furniture, curtains or any other flammable materials.

If placing the electric stove in an alcove, make sure that there is at least 150 mm of space on all sides, to ensure good air circulation.

The electric stove must not be located over a mains power socket. The mains power socket must always be accessible in order to disconnect the electric stove from the mains power supply for cleaning, maintenance or when replacing a bulb.

Check that the vent is not blocked. Keep hearthrugs and other soft furnishings away from the front of the electric stove. They could obstruct the free-flow of hot air from the fan and damage both the soft furnishings and the electric stove.

**Note:** When using the electric stove for the first time, a slight odour may be emitted. This is normal and will soon subside. Ensure that there is sufficient ventilation around the electric stove.

**Caution:** The electric stove should be free from noticeable vibrations when it is in operation; vibrations may cause damage to the bulb. Ensure that the electric stove is turned off before moving, attempting maintenance (such as changing bulbs) or cleaning.

### Using the Electric Stove

**STEP 1:** Plug in and switch on the electric stove at the mains power supply.

**STEP 2:** To turn on the electric stove and operate the flame effect with no heat, press the 'On/Off' switch located behind the double glass doors; the switch will illuminate.

**STEP 3:** Switch on the heat setting by pressing the heat setting switch. The switch will illuminate to indicate that it has been switched on.



**STEP 4:** The adjustable thermostat can be used to regulate the temperature. Turn it in a clockwise direction to increase the heat output. To reduce it, turn the adjustable thermostat in an anticlockwise direction.

**STEP 5:** Turn off the electric stove by pressing the 'On/Off' switch.

**Note:** The electric stove must be turned on using the 'On/Off' switch before any of the heat settings will work.

### Control Panel

The control panel is located on the front of the electric stove underneath a cover. The control panel features the following controls:

| Control   | Function  |
|---|---|
| Adjustable thermostat.  | This can be used to control the room temperature.   |
|  Heating setting switch. | This can be used to operate the heating setting or can be left off to use the 'flame without heat' setting. |
|  'On/Off' switch.        | This can be used to operate the 'flame without heat' setting.   |

**Note:** The electric stove must be turned on using the 'On/Off' switch before any of the other settings will work.

### Thermal Cut-Out Device

The electric stove is fitted with a thermal safety cut-out device, built-in to prevent it from overheating. Should the electric stove start to overheat, the thermal safety cut-out system will automatically operate and the heat settings will switch off. If this happens:

**STEP 1:** Switch off the electric stove using the 'On/Off' switch.

**STEP 2:** Ensure that the electric stove is unplugged from the mains power supply and allow it to cool for approximately 15 minutes.

**STEP 3:** Clear any blockages present on the vent, being careful not to damage the electric stove.

**STEP4:** Plug in and switch on the electric stove at the mains power supply.

**Caution:** In order to avoid a hazard, due to inadvertent resetting of the thermal cut-out, this electric stove must not be supplied through an external switching device such as a timer or connected to a circuit that is regularly switched on and off by the product.

### Care and Maintenance

Always unplug the electric stove from the mains power supply and allow to cool sufficiently before performing any cleaning or maintenance.

Wipe the electric stove with a soft, damp cloth and allow to dry thoroughly.

Do not use harsh or abrasive cleaning solvents, as these may damage the finish of the electric stove.

Do not immerse the electric stove in water or any other liquid.

## Troubleshooting

| Problem   | Cause   | Solution   |
|---|---|--|
| No light is being emitted from the log bed.                   | The electric stove has no power.  | Ensure that the electric stove is plugged in and switched on at the mains power supply and that the 'On/Off' switch is turned on.  |
| No heat is being emitted from the electric stove.             | There may be a problem with the power supply to the electric stove.<br><br>The adjustable thermostat is not set higher than the current room temperature.<br><br>The thermal cut-out device has activated.<br><br>The heat setting switch has not been turned on. | Check the mains power supply by plugging in a working product. If the mains power supply is functional and the cord or plug of the electric stove is suspected to be faulty, have it checked by a qualified electrician.<br><br>Ensure that the adjustable thermostat is set higher than the current room temperature.<br><br>Follow the instructions in the section entitled 'Thermal Cut-Out Device'.<br><br>Guarantee that the On/Off switch has been turned on and that the heat setting switch has been selected. |
| The electric stove does not work or the fan does not operate. | The fuse may have blown.<br><br>The thermal cut-out device has activated.   | Unplug the electric stove from the mains power supply and replace the fuse with one that is the same amp.<br><br>Follow the instructions in the section entitled 'Thermal Cut-Out Device'.   |

## Specification

Product code: EH0985AR

Input: 2000 W

Output: 220–240 V ~ 50 Hz

## Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

### Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)

Brown Live (L)

Green/Yellow Earth ( $\perp$ )

FOR UK USE ONLY - Plug fitting details (where applicable).

The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

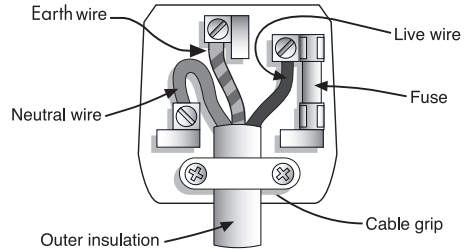
The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked  $\perp$ .

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal ( $\perp$ ).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.



### Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

## UP Global Sourcing

Victoria Street, Manchester OL9 0DD. UK.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)333 577 9820\*

\*Telephone lines are open Monday – Friday, 9 am–5 pm (Closed Bank Holidays)

Email: [customersupport@beldray.co.uk](mailto:customersupport@beldray.co.uk)

Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

## Guarantee

This product is guaranteed for a period of 2 years from the date of purchase against mechanical and electrical defects.

This guarantee is only valid if the appliance is used solely for domestic purposes in accordance with the instructions and provided that it is not connected to an unsuitable electricity supply or dismantled or interfered with in any way or damaged through misuse. Under this guarantee we undertake to repair or replace free of charge any parts found to be defective. Reasonable proof of purchase must be provided.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

In line with our policy of continuous development we reserve the right to change this product, packaging and documentation specification without notice.

Consumables are not guaranteed i.e. plug and fuse.

The crossed out wheelie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.



