

Chicago Audio Wall Fire Instruction Manual













Please read all of the instructions carefully and retain for future reference.

Safety Instructions

When using electrical products, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the product to the mains power supply. Children younger than 3 years old should be kept away from the product unless continuously supervised.

Children aged from 3 years and less than 8 years should only switch on/off the product, provided that it has been placed or installed in its intended operating position and they have been given supervision or instruction concerning the use of the product in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years should not plug in, regulate or clean the product or perform user maintenance.

Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children should not carry out cleaning or user maintenance without supervision.

Children should be supervised to ensure that they do not play with the product.

This product is not a toy.

This product contains no user serviceable parts. If the power supply cord, plug or any part of the product is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the product and its power supply cord out of reach of children. Keep the product and its power supply cord away from heat or sharp edges that could cause damage.

Keep the power supply cord away from any parts of the product that may become hot during use.

Keep the product away from other heat emitting products.

Keep furniture, curtains and other flammable material at least 1 metre away from the product.



Do not run the supply cord under carpets, rugs etc. or anywhere where it may present a trip hazard.

Do not immerse the product or plug in water or any other liquid.

Do not operate the product with wet hands.

Do not use this product in the immediate surroundings of a bath, a shower or swimming pool.

Do not leave the product unattended whilst connected to the mains power supply or when in use.

Do not remove from the mains power supply by pulling the cord; switch off and remove the plug by hand.

Do not use this product for extended periods of time.

Do not use the product for anything other than its intended use.

Do not cover this product.

Do not use this product outdoors.

Do not attempt to move the product whilst it is in use.

Do not touch the product during use, as it will get very hot and could cause injury.

Do not block the air intake of the product; place in an open, well-ventilated space.

Do not put objects into any of the openings.

Do not use the product with a programmer, timer, separate remotecontrol system or any other device that will switch the product on automatically, as there is a risk of fire if the heater is covered or positioned incorrectly.

Do not clean the product with abrasive chemicals or materials such as scourers as they may damage the product and impair future function.

The product should be used on a stable, heat-resistant surface.

The product must not be located immediately below or next to a mains power supply.

Always unplug the product after use and before any cleaning or maintenance. Always ensure that the product has cooled fully after use, before any cleaning or maintenance.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user and damage to the product. Use of an extension cord with the product is not recommended.

This product is intended for domestic use only. It should not be used for commercial purposes.

Caution: Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

Hot surface. Do not touch the hot section or heating components of the product.

Warning: In order to avoid overheating, do not cover the product. This product is not equipped with a device to control the room's temperature. Do not use this product in small rooms whilst occupied by persons incapable of leaving the room on their own, unless constant supervision is provided.

Normal voltage is still present in this product as long as the product is connected to the electrical source. Always unplug the product when not in use.

To prevent possible hearing damage, do not listen at high volume levels for long periods of time.

UP Global Sourcing UK Ltd. Hereby declares that this units is in compliance with the essential requirements and other provisions of directive 1999/5/FC.

Battery Safety

Only use the batteries recommended.

Batteries are to be inserted with the correct polarity and should not be exposed to excessive heat sources such as fire and direct sunlight. Remove any batteries from the appliance when it is not being used for a long period of time.

Exhausted batteries should be removed from the appliance to avoid leakage. Remember to keep button cell batteries away from children at all times as they can be easily swallowed.

The supply terminals are not short-circuited.

Only batteries of the same or equivalent type as those recommended should be used with this appliance.

Batteries must be inserted according to the correct polarity.

Do not dispose of batteries in a fire.

Do not dispose of batteries in your household waste.

To dispose of the batteries, take them to your local recycling station.

Contact your local government offices for details.

Do not crush, puncture, dismantle or otherwise damage the batteries. This product requires a 3 V CR2025 button cell battery (included).



Getting Started

Remove the product from the box.

Remove any packaging from the product.

Place packaging inside the box and either store or dispose of safely.

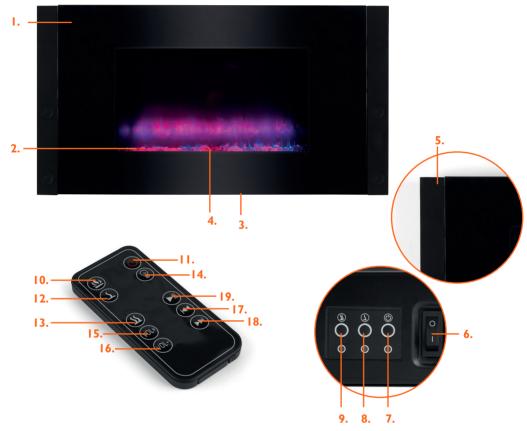
In the Box

Chicago Audio Wall Fire
Fixed angled bracket
Wall bracket
35 mm wall plugs (qty. 7)
Ø 35 mm screws (qty. 7)
Ø 12 mm screws (qty. 8)
Ø 10 mm screws (qty. 2)
Clear acrylic stones
2 × 10 W Bluetooth speakers
Remote control
Instruction manual

Features

Two heat settings: 1000 W/2000 W
Black, flat tempered glass fascia
6 backlight options
10 colour changing LED flame effects
Clear acrylic stone fuel bed
2 × 10 W speakers
Thermal cut-out device
Remote control

Description of Parts



For the wall fire:

- I. Black, flat tempered glass fascia
- 2. Fuel bed
- 3. Vent
- 4. Clear acrylic stones
- 5. Speakers
- 6. On/Off switch
- 7. Power button
- 8. I 000 W button
- 9. 2000 W button

For the remote control:

- 10. Colour changing button
- 11. Power button
- 12. 1000 W button
- 13. 2000 W button
- 14. Backlight button
- 15. Volume + button
- 16. Volume button
- 17. Skip button
- 18. Skip + button



Instructions for Use

Before First Use

Place the wall fire onto a flat, stable, heat-resistant surface at least 1 metre away from furniture, curtains or any other flammable materials.

If placing the wall fire in an alcove, ensure that there is at least 600 mm of space above and 200 mm of space each side, to ensure good air circulation.

The wall fire must not be located over a mains power socket. The mains power socket must always be accessible, in order to disconnect the wall fire from the mains power supply before cleaning, maintenance or when replacing a bulb.

Note: When using the wall fire for the first time, a slight odour may be emitted. This is normal and will soon subside. Ensure that there is sufficient ventilation around the wall fire.

Advice Before Fitting

Please retain all of the packaging until all of the parts and the contents of the fixing pack have been checked and counted against the parts list (In the Box).

The fixing pack contains small items, which should be kept away from young children.

It is suggested that all of the fixing pack contents are placed into a container, to reduce the risk of losing any small pieces.

Installation Guide

Do not connect the wall fire to the mains power supply until all of the instructions have been read, fully understood and the wall fire has been properly and securely fitted.

The minimum safe distances must be observed.

Note: Installation of the wall fire should be carried out by two people, in order to avoid injury, damage to the property or the wall fire. The wall fire must only be operated on a flat, stable, heat-resistant surface.

Caution: Do not lift the product using the black, flat tempered glass fascia.

Wall Mounting the Colour Changing Audio Wall Fire

STEP I: Ensure that the wall fire is switched off and unplugged from the mains power supply.

STEP 2: Open the fixing pack and place all of the contents into a container. This will reduce the risk of losing any small pieces.

STEP 3: Remove the black, flat tempered glass fascia by lifting it up and away from the wall fire main unit.

STEP 4: The wall fire is designed to be permanently mounted to the wall at a minimum height of 300 mm. The wall bracket must be mounted horizontally and the power cord routed to the base right of the fire. A height of 600 mm from the base of the wall fire to the floor is recommended for optimum viewing of the fuel bed.

- **STEP 5:** Hold the wall bracket against the wall that it will be fixed to and using a pencil, mark the position of the five screw holes onto the wall. Ensure that the markings are level and that they observe the recommended fixing dimensions.
- **STEP 6:** Drill where the holes have been marked ($35 \text{ mm} \times 4 \text{ mm}$) and insert the wall plugs, ensuring that the edge is flush with the surface of the wall.
- **STEP 7:** Fix the wall bracket into place using five of the Ø 35 mm screws.
- **STEP 8:** Attach the fixed angle bracket to the bottom of the wall fire main unit using the two Ø 10 mm screws.
- **STEP 9:** Carefully lift the wall fire main unit and hook it onto the wall bracket. Do not let go until it is secure.
- STEP 10: Using a pencil, mark the positions of the fixed angle bracket screw holes onto the wall.
- **STEP II:** Remove the wall fire main unit from the wall bracket, drill where the holes have been marked (35 mm x 4 mm) and insert the remaining wall plugs, ensuring that the edge is flush with the surface of the wall.
- **STEP 12:** Taking care, lift the wall fire main unit and attach it to the wall bracket. Secure the fixed angle bracket with the Ø 35 mm screws.
- **STEP 13:** Remove the clear acrylic stones from the packaging and place them evenly across the fuel bed.
- **STEP 14:** Replace the black, flat tempered glass fascia by carefully positioning it onto the wall fire main unit, aligning the tabs with the slots at either side of the wall fire. Slide the black, flat tempered glass fascia in until it is secured.
- **Note:** There will be a slight gap behind the wall fire, this is normal and is required for air ventilation. Do not remove the plug and wire the wall fire into the mains power supply, as this will invalidate the guarantee.
- **Caution:** Before drilling into the mounting wall, ensure that there are no live electrical wires, water or other utility pipes. These may cause serious damage or injury.
- Warning: Do not use the wall fire if the black, flat black tempered glass fascia is damaged.

Installing the Speakers to the Colour Changing Audio Wall Fire

- **STEP I:** Ensure that the wall fire is switched off and unplugged from the mains power supply.
- **STEP 2:** Remove the black, flat tempered glass fascia by lifting it up and away from the wall fire main unit.
- **STEP 3:** Using the 12 mm screws and a cross head screwdriver (not included), attach both speakers onto the brackets on the side of the glass fascia (using four screws for each side). Ensure that the Aux. cables on the speakers are at the bottom.
- STEP 4: Connect the Aux. cables from each of the speakers to the 2 Aux. jacks on the wall fire.
- **STEP 5:** Carefully lift the glass fascia and attach it to the slots on the wall fire.
- **Note:** Ensure that the Aux. cables are still attached to the Aux. jacks after attaching the glass fascia to the wall fire.
- Always use the help of another person when assembling the wall fire.



Removing the Speakers from the Colour Changing Audio Wall Fire

STEP I: Ensure that the wall fire is switched off and unplugged from the mains power supply.

STEP 2: Remove the black, flat tempered glass fascia by lifting it up and away from the wall fire main unit.

STEP 3: Carefully lift the glass fascia up and out of the slots on the wall fire.

STEP 4: Unplug both Aux. cables from the Aux. jacks on the wall fire.

STEP 5: Unscrew both speakers from the brackets on the side of the glass fascia using a cross head screwdriver (not included).

Note: Always use the help of another person when removing the wall fire.

Using the Colour Changing Audio Wall Fire

The wall fire can be operated by the switches located on the top right hand side of the wall fire main unit or by the remote control included.

Manual Operation

STEP I: Plug in and switch on the wall fire at the mains power supply.

STEP 2: Switch on the wall fire using the 'On/Off' switch located on the top right hand side of the wall fire main unit.

STEP 3: Press the \bigcirc button to turn on the 'Flame Effect'; a red indicator light will illuminate to signal that the 'Flame Effect' function is on.

STEP 4: Press and hold the \bigcirc button for approximately 3 seconds to operate the dimming function.

STEP 5: Select the desired heat output by pressing the relevant heat setting button:

To operate the wall fire on a low heat setting (1000 W), press the 1 button; press it again to switch it off.

To operate the wall fire on a high heat setting (2000 W) press the **W** button; press it again to switch off.

STEP 6: Activate standby mode by pressing the \circ button; this will turn off the 'Flame Effect' function and heat settings.

STEP 7: Switch off the wall fire using the 'On/Off' switch on the top right hand side of the wall fire main unit.

Note: The fan must be activated for the heat settings to work. Using the fan without turning on either of the heat setting switches will operate the wall fire without heat. The higher heat setting (2000 W) will only operate if both heat setting switches are turned on.

Remote Operation

STEP I: Plug in and switch on the wall fire at the mains power supply.

STEP 2: Switch on the wall fire using the 'On/Off' switch located on the top right hand side of the wall fire main unit.

- **STEP 3:** Press the \bigcirc button to turn on the 'Flame Effect' function; a red indicator light will illuminate to signal that the 'Flame Effect' function is on.
- **STEP 4:** Press the **(a)** button to operate the dimming function.
- **STEP 5:** Select the desired heat output by pressing the relevant heat setting button:

To operate the wall fire on a low heat setting (1000 W), press the ① button on the remote control; press it again to switch it off.

To operate the wall fire on a high heat setting (2000 W), press the ② button on the remote control; press it again to switch off.

STEP 6: Activate standby mode by pressing the O button on the remote control; this will turn off the 'Flame Effect' function and heat settings.

Note: It will take some time for the receiver to respond to the transmitter. Do not press the buttons more than once within two seconds for correct operation.

Bluetooth Mode

Ensure that the wall fire is turned on before using the Bluetooth mode. Using Bluetooth mode allows sound from a compatible device to be played wirelessly through the wall fire. To use Bluetooth mode, the compatible device must first be paired to the wall fire.

Pairing with a Bluetooth Compatible Device

- **STEP I:** Plug in and switch on the wall fire at the mains power supply.
- **STEP 2:** Switch on the wall fire using the 'On/Off' switch.
- **STEP 3:** Search for the wall fire using a Bluetooth compatible device. Select 'EH1720' to connect and pair to it.
- **STEP 4:** Once a connection has been made the wall fire will play a tune, to signal that it is now paired with the Bluetooth compatible device.

Using the Wall fire with a Bluetooth Compatible Device

Once the wall fire has been paired to a Bluetooth compatible device, sound can be controlled using the relevant buttons on the remote control or the Bluetooth compatible device.

Battery Replacement

The remote control requires a CR2025 3 V button cell battery for use. If the battery becomes exhausted:

- **STEP I:** Locate the battery compartment; this is situated on the back of the remote control.
- **STEP 2:** To open the battery compartment, push the release catch on the left hand side and gently pull out the battery compartment.
- **STEP 3:** Carefully remove the exhausted battery and dispose of it following the instructions in the 'Battery Safety' section.



STEP 4: Place the new battery into the slot in the battery compartment, ensuring that the battery's positive side is facing upwards.

STEP 5: Slot the battery compartment back into the remote control until it clicks into position.

Note: Ensure that the battery compartment is secure before use.

Thermal Cut-Out Device

The wall fire is fitted with a thermal safety cut-out device, built-in to prevent it from overheating. Should the wall fire start to overheat, the thermal safety cut-out system will automatically operate and the heat settings will switch off. If this happens:

STEP I: Switch off the wall fire using the 'On/Off' switch.

STEP 2: Ensure that the wall fire is unplugged from the mains power supply and allow it to cool for approximately 15 minutes.

STEP 3: Clear any blockages present on the vent, being careful not to damage the wall fire.

STEP 4: Plug in and switch on the wall fire at the mains power supply.

Caution: In order to avoid a hazard, due to inadvertent resetting of the thermal cut-out, this wall fire must not be supplied through an external switching device such as a timer or connected to a circuit that is regularly switched on and off by the product.

Care and Maintenance

Always unplug the wall fire from the mains power supply and allow it to cool sufficiently before performing any cleaning or maintenance.

Wipe the exterior of the wall fire with a soft, damp cloth and allow to dry thoroughly.

Do not use harsh or abrasive cleaning solvents or scourers, as they may damage the finish of the wall fire.

The black, flat tempered glass fascia should be cleaned carefully with a soft cloth; do not use proprietary glass cleaners.

Specifications

Product code: EH1720 Supply: 220-240V~ 50Hz Power: 1000 W/2000W Lighting: 0.5W LED Lamp Output: 2 x 10 W speakers

Troubleshooting

Problem	Cause	Solution
The wall fire is not operating. The fan is not running.	The wall fire is not plugged in and switched on at the mains power supply.	Ensure that the wall fire is plugged in and switched on at the mains power supply.
	The thermal cut-out device has activated.	Unplug the wall fire from the mains power supply and allow it to cool for approximately 15 minutes. Plug in and switch on the wall fire at the mains power supply before trying again.
	The fuse has blown.	Unplug the wall fire from the mains power supply and replace the fuse with one that is the same amp.
There is no heat or light being emitted from the wall fire.	There may be a problem with the power supply to the wall fire.	Check the mains power supply by plugging in a working appliance. If the mains power supply is functional and the power cord or plug of the wall fire is suspected to be faulty, have it checked by a qualified electrician.
There is no sound coming from the wall fire	The wall fire is not paired with a Bluetooth compatible device.	Follow the instructions in the section entitled 'Pairing with a Bluetooth Compatible Device'.
	The volume level is set too low.	Check that the volume level is set at an audible level and adjust accordingly using the relevant buttons on the remote control or using the connected device.



Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)

Brown Live (L)

Green/Yellow Earth (\(\preceq\))



The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked $\stackrel{\bot}{=}$.

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal $(\frac{\bot}{=})$.

Always ensure that the cord grip is fastened correctly.

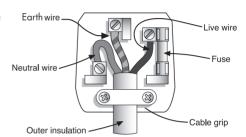
The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating). If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.



UP Global Sourcing

Victoria Street, Manchester OL9 0DD, UK.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)333 577 9820*

*Telephone lines are open Monday–Friday, 9 am–5 pm (Closed Bank Holidays)

Email: customersupport@beldray.co.uk

Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

Guarantee

This product is guaranteed for a period of 2 years from the date of purchase against mechanical and electrical defects.

This guarantee is only valid if the appliance is used solely for domestic purposes in accordance with the instructions and provided that it is not connected to an unsuitable electricity supply or dismantled or interfered with in any way or damaged through misuse. Under this guarantee we undertake to repair or replace free of charge any parts found to be defective. Reasonable proof of purchase must be provided.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

In line with our policy of continuous development we reserve the right to change this product, packaging and documentation specification without notice.

Consumables are not guaranteed i.e. plug and fuse.

The crossed out wheelie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.



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