

# Beldray<sup>®</sup>

Est 1872

Nobody Does It Better

## Millom Electric Stove Suite Instruction Manual



THE **SCIENCE**  
BEHIND HEAT



[www.beldray.com](http://www.beldray.com)

Please read all of the instructions carefully and retain for future reference.

## **Safety Instructions**

When using electrical products, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the product to the mains power supply.

Children younger than 3 years old should be kept away from the product unless continuously supervised.

Children aged from 3 years and less than 8 years should only switch on/off the product, provided that it has been placed or installed in its intended operating position and they have been given supervision or instruction concerning the use of the product in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years should not plug in, regulate or clean the product or perform user maintenance.

Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children should not carry out cleaning or user maintenance without supervision.

Children should be supervised to ensure that they do not play with the product.

This product is not a toy.

This product contains no user serviceable parts. If the power supply cord, plug or any part of the product is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the product and its power supply cord out of reach of children.

Keep the product and its power supply cord away from heat or sharp edges that could cause damage.

Keep the power supply cord away from any parts of the product that may become hot during use.

Keep the product away from other heat emitting products.  
Keep furniture, curtains and other flammable material at least 1 metre away from the product.  
Do not run the supply cord under carpets, rugs etc. or anywhere where it may present a trip hazard.  
Do not immerse the product or plug in water or any other liquid.  
Do not operate the product with wet hands.  
Do not use this product in the immediate surroundings of a bath, a shower or swimming pool.  
Do not leave the product unattended whilst connected to the mains power supply or when in use.  
Do not remove from the mains power supply by pulling the cord; switch off and remove the plug by hand.  
Do not use this product for extended periods of time.  
Do not use the product for anything other than its intended use.  
Do not cover this product.  
Do not use this product outdoors.  
Do not attempt to move the product whilst it is in use.  
Do not touch the product during use, as it will get very hot and could cause injury.  
Do not block the air intake of the product; place in an open, well-ventilated space.  
Do not put objects into any of the openings.  
Do not use the product with a programmer, timer, separate remote-control system or any other device that will switch the product on automatically, as there is a risk of fire if the heater is covered or positioned incorrectly.  
Do not clean the product with abrasive chemicals or materials such as scourers as they may damage the product and impair future function.  
The product should be used on a stable, heat-resistant surface.  
The product must not be located immediately below or next to a mains power supply.  
Always unplug the product after use and before any cleaning or maintenance.

Always ensure that the product has cooled fully after use, before any cleaning or maintenance.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user and damage to the product.

Use of an extension cord with the product is not recommended.

This product is intended for domestic use only. It should not be used for commercial purposes.

**Caution:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.



Hot surface – do not touch the hot section or heating components of the product.

**Warning:** In order to avoid overheating, do not cover the product. This product is not equipped with a device to control the room's temperature. Do not use this product in small rooms whilst occupied by persons incapable of leaving the room on their own, unless constant supervision is provided.

Normal voltage is still present in this product as long as the product is connected to the electrical source. Always unplug the product when not in use.

### Thermal Cut-Out Device

The electric fire is fitted with a thermal safety cut-out device, built-in to prevent it from overheating. Should the electric fire start to overheat, the thermal safety cut-out system will automatically operate and the heat settings will switch off. If this happens:

**STEP 1:** Switch off the electric fire using the on/off switch.

**STEP 2:** Ensure that the electric fire is unplugged from the mains power supply and allow it to cool for approximately 15 minutes.

**STEP 3:** Clear any blockages present on the vent, being careful not to damage the electric fire.

**STEP 4:** Plug in and switch on the electric fire at the mains power supply.

**Caution:** In order to avoid a hazard, due to inadvertent resetting of the thermal cut-out, this electric fire must not be supplied through an external switching device such as a timer or connected to a circuit that is



regularly switched on and off by the product.

## Care and Maintenance

Always unplug the electric fire from the mains power supply and allow it to cool sufficiently before performing any cleaning or maintenance.

Wipe the exterior of the electric fire with a soft, damp cloth and allow to dry thoroughly.

Do not use harsh or abrasive cleaning solvents or scourers, as they may damage the finish of the electric fire.

## Getting Started

Remove the product from the box.

Remove any packaging from the product.

Place packaging inside the box and either store or dispose of safely.

## In the Box

Millom Electric Fire Suite

Fire surround (pre-assembled)

Stove pipe

Retaining disc

Wall brackets (qty. 2)

3 × 16 mm screws (qty. 4)

4 × 30 mm screws (qty. 3)

Wall plugs (qty. 2)

Instruction manual

## Features

2000 W

2 heat settings: 1000 W/2000 W

Thermal cut-out device

Overheat protection

Cream surround with oak shelf

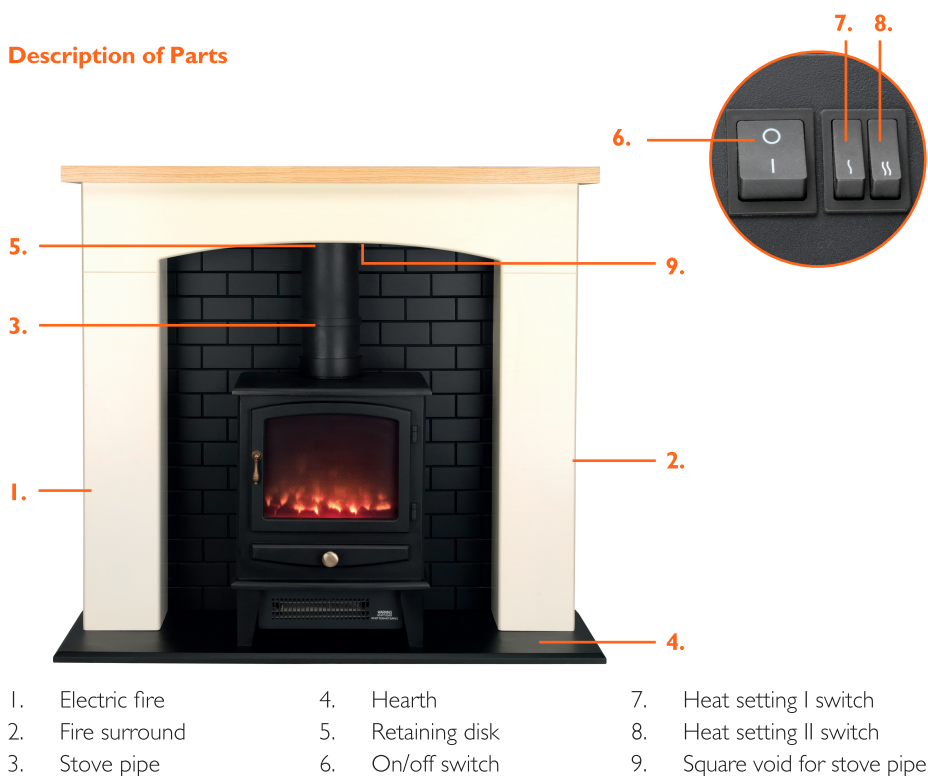
Black hearth and brick effect back panel

Coal effect fuel bed

'Flame without heat' setting

Includes stove and flute

## Description of Parts



- |                  |                   |                               |
|------------------|-------------------|-------------------------------|
| 1. Electric fire | 4. Hearth         | 7. Heat setting I switch      |
| 2. Fire surround | 5. Retaining disk | 8. Heat setting II switch     |
| 3. Stove pipe    | 6. On/off switch  | 9. Square void for stove pipe |

## Instructions for Use

### Before First Use

Place the electric fire onto a flat, stable, heat-resistant surface at least 1 metre away from furniture, curtains or any other flammable materials.

If placing the electric fire in an alcove, ensure that there is at least 600 mm of space above and 200 mm of space each side, to ensure good air circulation.

The electric fire must not be located over a mains power socket. The mains power socket must always be accessible, in order to disconnect the electric fire from the mains power supply before cleaning, maintenance or when replacing a bulb.

**Note:** When using the electric fire for the first time, a slight odour may be emitted. This is normal and will soon subside. Ensure that there is sufficient ventilation around the electric fire.

### Advice Before Fitting

Please retain all of the packaging until all of the parts and the contents of the fixing pack have been checked and counted against the parts list (In the Box).

The fixing pack contains small items, which should be kept away from young children. It is suggested that all of the fixing pack contents are placed into a container, to reduce the risk of losing any small pieces.

### Installation Guide

Do not connect the electric fire to the mains power supply until all of the instructions have been read, fully understood and the electric fire has been properly and securely fitted.

The minimum safe distances must be observed.

**Note:** Installation of the electric fire should be carried out by two people, in order to avoid injury, damage to the property or the electric fire. The electric fire must only be operated on a flat, stable, heat-resistant surface.

**STEP 1:** Ensure that the electric fire is switched off and unplugged from the mains power supply.

**STEP 2:** Open the fixing pack and place all of the contents into a container. This will reduce the risk of losing any small pieces.

**STEP 3:** Place the fire surround in front of the location where it will finally be situated.

**STEP 4:** Position one of the brackets onto the back of the left leg approximately 150 mm from the top of the unit and screw into place using two of the 3 x 16 mm screws provided. Repeat this step for the right leg.

**STEP 5:** Carefully push the fire surround back until it is situated against the wall in the desired location. Using a pencil, mark the position of the holes in each wall bracket on the wall. Then move the fire surround away from the wall.

**STEP 6:** Using a suitable sized drill bit, drill approximately 30 mm into the wall where the pencil marks have been made. Then insert the wall plugs.

**STEP 7:** Position the electric fire next to the fire surround and feed the plug through the hole at the bottom of the back panel on the fire surround.

**STEP 8:** Ensuring that the plug is not trapped behind the fireplace, carefully push the fire surround back into its final position. Use 4 x 30 mm screws to secure the fire surround to the wall.

**STEP 9:** Plug the electric fire into the mains power supply. Lift the electric fire onto the hearth, placing it in a central position.

**STEP 10:** Insert the retaining disc onto the large end of the stove pipe, carefully pushing the retaining disc to guarantee that it is fully sealed.

**STEP 11:** Insert the stove pipe into the square void on the inside of the alcove.

### Using the Millom Electric Fire Suite

**STEP 1:** Switch on the electric fire at the mains power supply.

**STEP 2:** Turn on the electric fire using the on/off switch located on the top right hand side of the electric fire. This will also operate the LED flame effect.

**STEP 3:** Select the desired heat output by pressing the relevant heat setting button:

To operate the electric fire on a low heat setting (1000 W), press the 'Heat Setting I' switch;

press it again to switch it off.

To operate the electric fire on a high heat setting (2000 W) press the 'Heat Setting II' switch; press it again to switch it off.

**STEP 4:** Turn off the electric fire using the on/off switch on the top right hand side of the electric fire main unit, ensuring that it is in the 'O' position.

**Note:** The fan must be activated for the heat settings to work. Using the fan without turning on either of the heat setting switches will operate the electric fire without heat. The higher heat setting (2000 W) will only operate if both of the heat setting switches are turned on.

## Troubleshooting

Problem	Cause	Solution
The electric fire is not operating. The fan is not running.	The electric fire is not plugged in and switched on at the mains power supply.	Ensure that the electric fire is plugged in and switched on at the mains power supply.
	The thermal cut-out device has activated.	Unplug the electric fire from the mains power supply and allow it to cool for approximately 15 minutes. Plug in and switch on the electric fire at the mains power supply before trying again.
	The fuse has blown.	Unplug the electric fire from the mains power supply and replace the fuse with one that is the same amp.
There is no heat or light being emitted from the electric fire.	There may be a problem with the power supply to the electric fire.	Check the mains power supply by plugging in a working appliance. If the mains power supply is functional and the power cord or plug of the electric fire is suspected to be faulty, have it checked by a qualified electrician.

## Specifications

Product code: EH1780STK

Input: 220–240 V ~ 50 Hz

Output: 1000 W/2000 W

Fuse: 13 A

Bulb: LED strip (non-replaceable)

## Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

### Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)

Brown Live (L)

Green/Yellow Earth ( $\perp$ )

FOR UK USE ONLY - Plug fitting details (where applicable).

The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

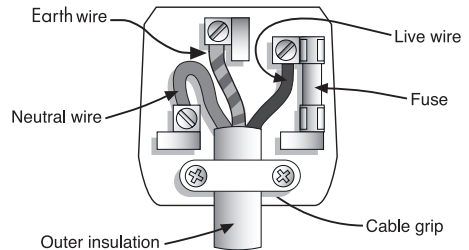
The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked  $\perp$ .

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal ( $\perp$ ).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.



### Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

### UP Global Sourcing UK Ltd.

Victoria Street, Manchester OL9 0DD. UK.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)333 577 9820\*

\*Telephone lines are open Monday–Friday, 9 am–5 pm (Closed Bank Holidays)

Email: [customersupport@beldray.co.uk](mailto:customersupport@beldray.co.uk)

Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

### Guarantee

All products purchased as new carry a manufacturer's guarantee; the time period of the guarantee will vary dependent upon the product. Where reasonable proof of purchase can be provided, Beldray will provide a standard 12 month guarantee with the retailer from the date of purchase. This is only applicable when products have been used as instructed for their intended, domestic use. Any misuse or dismantling of products will invalidate any guarantee.

Under the guarantee, we undertake to repair or replace free of any charge any parts found to be defective. In the event that we cannot provide an exact replacement, a similar product will be offered or the cost refunded. Any damages from daily wear and tear are not covered by this guarantee, nor are consumables such as plugs, fuses etc.

Please note that the above terms and conditions may be updated from time to time and we therefore recommend that you check these each time you revisit the website.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

The crossed out wheellie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.



Go to <http://guarantee.upgs.com/beldray>  
to register your product for a 2 year guarantee



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Manufactured by:  
UP Global Sourcing UK Ltd.,  
Victoria Street, Manchester OL9 0DD. UK  
+44 (0)333 577 9820  
[customersupport@beldray.co.uk](mailto:customersupport@beldray.co.uk)

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