

**Troubleshooting**

Problem	Possible cause	Solution
The steam cleaner is not producing steam.	The water tank may be empty.	Add water to refill the water tank.
	The steam nozzle may be blocked.	Unplug the steam cleaner from the mains power supply and clean the steam nozzle.
	There is no power to the steam cleaner.	Make sure that the steam cleaner is plugged into the mains power supply.
	There may be a limescale build-up.	Descale the steam cleaner using the instructions in the section entitled ' <b>Descaling the water tank and removing limescale</b> '.
	The power button is set to the off position.	Press the power button to the on position.
The steam cleaner does not turn on.	There is a blown fuse.	Check the fuse by replacement.
	The power cord is not plugged in.	Plug the power cord into a working mains power supply.
Pale residue left on the floor.	The steam cleaner may have been used in the same position for too long.	Residue can be removed using a decalcifying product. Reheat the area for a minute and any residue should be removed.

**Storage**

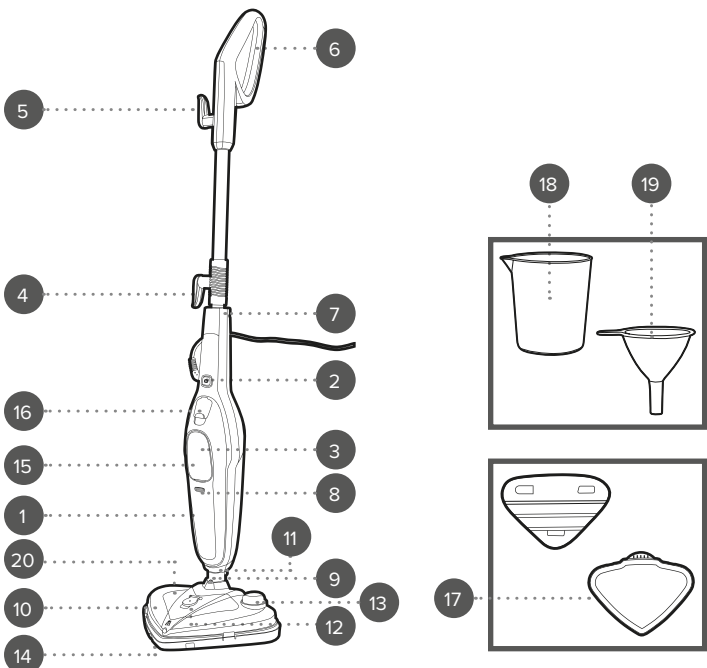
Remove the microfibre mop pad, making sure that it has been cleaned according to the instructions in the section entitled '**Care and maintenance**'.  
Check that the water tank is empty and that the steam cleaner is cool, clean and dry before storing in a cool, dry place.  
Never wrap the cord tightly around the steam cleaner; wrap it loosely to avoid causing damage.

**Specifications**

Product code: BEL02107  
Input: 220–240 V ~ 50/60 Hz  
Output: 1300 W  
Water tank capacity: 350 ml  
Detergent floor head tank capacity: 400 ml

# User manual

Steam cleaner



- |                            |                                         |
|----------------------------|-----------------------------------------|
| 1. Steam cleaner main unit | 11. Detergent floor head release button |
| 2. Power button            | 12. Detergent floor head tank cap       |
| 3. Water tank gauge        | 13. Spray button                        |
| 4. Lower cord storage clip | 14. Carpet glider                       |
| 5. Upper cord storage clip | 15. 350 ml water tank                   |
| 6. Removable handle        | 16. Water tank cap                      |
| 7. Handle release button   | 17. Microfibre mop pads (qty. 2)        |
| 8. LED indicator light     | 18. Measuring cup                       |
| 9. Steam nozzle            | 19. Funnel                              |
| 10. Detergent floor head   | 20. Detergent floor head tank           |

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**MADE IN CHINA.**

Please retain instructions for future reference.

### Dos and don'ts


**DO:**  
Switch off the steam cleaner and disconnect it from the mains power supply before changing or fitting attachments.  
Allow the steam cleaner to cool thoroughly before adding or removing accessories.  
**DON'T:**  
Open the water tank cap whilst the steam cleaner is still turned on.  
Use attachments if they are loose, damaged or broken.  
Use the steam cleaner on frosted or cold glass, as this may damage or crack the glass.

### Additional risks

Additional risks may arise when using this appliance, which may not be stated in the previous safety instructions. It is recommended that you take regular breaks during prolonged use of the appliance.


### Care and maintenance

Before attempting any cleaning or maintenance, always unplug the steam cleaner from the mains power supply and allow it to cool sufficiently.  
**STEP 1:** Drain any remaining water from the water tank once the steam cleaner main body has cooled.  
**STEP 2:** Wipe the steam cleaner main body with a soft, damp cloth and allow to dry thoroughly.  
**STEP 3:** Clean the detergent floor head in warm, soapy water; rinse and dry thoroughly.  
The steam cleaner and its accessories are not suitable for dishwasher use. Do not use harsh or abrasive cleaners or detergents.  
The microfibre mop pads are machine washable on a low heat setting. Always use a mild detergent and lay flat to dry. Never use bleach or fabric softener when washing the microfibre mop pads.

 **NOTE:** The steam cleaner should be cleaned after every use.

### Descaling the water tank and removing limescale

If living in a hard water area, calcium deposits may begin to build up inside the water tank or accessories. If this occurs, it is recommended to use demineralised water with the steam cleaner.  
Limescale can develop over time and can affect the performance of the steam cleaner. It is recommended to remove limescale at least once a month.  
Use a limescale removing solution that is suitable for use with a steam cleaner. Always follow the manufacturer's instructions.

 **WARNING:** Do not leave the steam cleaner unattended whilst removing limescale.

### Instructions for use

#### Before first use


Before using the steam cleaner for the first time, follow the instructions in the section entitled '**Care and maintenance**'.

#### Attaching the handle

**STEP 1:** Attach the removable handle to the steam cleaner by sliding the bottom of the handle into the main unit until it locks into position.  
**STEP 2:** To remove, press the handle release button and pull away in an upwards direction.


### Attaching the detergent floor head

**STEP 1:** Slide the bottom end of the steam cleaner main unit onto the detergent floor head until the head spindle clicks into place.  
**STEP 2:** Always attach the detergent floor head using both hands, making sure that it is locked securely into position. Make sure the detergent floor head is correctly aligned to the steam cleaner main unit.  
**STEP 3:** To remove the detergent floor head, simultaneously press the detergent floor head release button and pull the steam cleaner main unit upward.

 **WARNING:** Never force the steam cleaner main unit onto the detergent floor head, as this could damage the steam cleaner.


### Attaching the microfibre mop pad

**STEP 1:** Remove the detergent floor head from the steam cleaner main unit following the instructions in the section entitled '**Attaching the detergent floor head**'.  
**STEP 2:** Attach the microfibre mop pad to the detergent floor head and press down firmly.  
**STEP 3:** Reattach the mop head to the steam cleaner main unit following the instructions in the section entitled '**Attaching the detergent floor head**'.

 **NOTE:** The microfibre mop pad must be installed correctly before use on carpets or hard floors. Do not use the steam cleaner without the microfibre mop pad in place.


### Attaching the carpet glider

The detergent floor head simply sits in the carpet glider to enable the steam cleaner to move with ease across the carpet.  
**STEP 1:** Remove the detergent floor head from the steam cleaner main unit following the instructions in the section entitled '**Attaching the detergent floor head**'.  
**STEP 2:** Attach the microfibre mop pad to the detergent floor head and press down firmly.  
**STEP 3:** Place the detergent floor head with the microfibre mop pad attached into the carpet glider by slotting the front of the detergent floor head into the carpet glider. Press down on the rear of the detergent floor head until it clicks securely into position.  
**STEP 4:** Reattach the detergent floor head to the steam cleaner main unit following the instructions in the section entitled '**Attaching the detergent floor head**'.

 **NOTE:** The carpet glider should only be used on carpets. If the carpet glider easily falls off, remove it along with the microfibre mop pad and then reassemble. The microfibre mop pad should be visible at the back of the detergent floor head. If the flooring is uneven, the carpet glider may dislodge.

### Filling the water tank

Switch off and unplug the steam cleaner from the mains power supply before attempting to fill the water tank.  
**STEP 1:** Lift the water tank cap up.  
**STEP 2:** Fill the measuring cup and then pour the contents into the 350 ml water tank using the funnel.

 **NOTE:** The water may take a couple of seconds to rise; allow time for this before adding more. Do not overfill the water tank.



**CAUTION:** Do not attempt to fill the water tank whilst the steam cleaner is turned on, as this could cause damage. Unplug the steam cleaner from the mains power supply before attempting to fill the water tank.



**WARNING:** Never add aromatic, alcoholic or detergent products into the water tank, as this will cause damage to the steam cleaner and void the warranty.

### Filling the detergent tank

Switch off and unplug the steam cleaner from the mains power supply before attempting to fill the water or detergent tank.  
**STEP 1:** Position the detergent floor head horizontally on a flat, stable surface.  
**STEP 2:** Carefully remove the detergent floor head tank cap.  
**STEP 3:** Fill the measuring cup with a maximum of 400 ml of detergent/water and pour the contents into the detergent floor head tank using the funnel. When filled, reinsert the detergent floor head tank cap. Fill the detergent floor head tank with detergent, following the manufacturer's guidelines.



**NOTE:** The detergent may take a couple of seconds to rise; allow time for this before adding more. Do not overfill the water tank.

### Using the steam cleaner

**STEP 1:** Assemble the steam cleaner by attaching the handle, detergent floor head and microfibre mop pad.  
**STEP 2:** Fill the water tank following the instructions in the section entitled '**Filling the water tank**'.  
**STEP 3:** Fill the detergent tank following the instructions in the section entitled '**Filling the detergent tank**'.  
**STEP 4:** Plug in and switch on the steam cleaner at the mains power supply.  
**STEP 5:** Press the power button.  
**STEP 6:** The LED indicator light will illuminate green to indicate that the steam cleaner is heating up; this will take approx. 25 seconds. The LED indicator light will stay illuminated green when steam cleaner is in use.  
**STEP 7:** Press the spray button on the detergent mop head to release detergent as and when needed.  
**STEP 8:** Steam will now run continuously until the water tank is empty, or until the power button is pressed to the off position.



**NOTE:** A full water tank will supply approx. 15 minutes of continuous steam. Steam will run continuously until the water tank is empty.



**CAUTION:** The steam cleaner emits jets of very powerful, hot steam. The surface of the detergent floor head will get very hot; do not touch it.



**WARNING:** Never use the steam cleaner without water.